

Managing services at the heart of the Utility business

In the face of dynamically changing markets, characterized by deregulation; increased competition; greater consumer choice and escalating fuel costs, utilities have had to build highly adaptive and open IT-platforms to ensure the survival of their businesses. SOA has provided the IT blueprint of choice for many utility providers forced to unbundle their activities, open their businesses to new competitors and collaborate with external third parties to deliver new services into the marketplace.

An emphasis on a services oriented approach enables utility providers to compete on price, customer service and the delivery of innovative products such as smart metering and ultimately will be a key enabler of the smart grid, where all devices can be metered leading to collaborative energy consumption and improved business efficiencies.

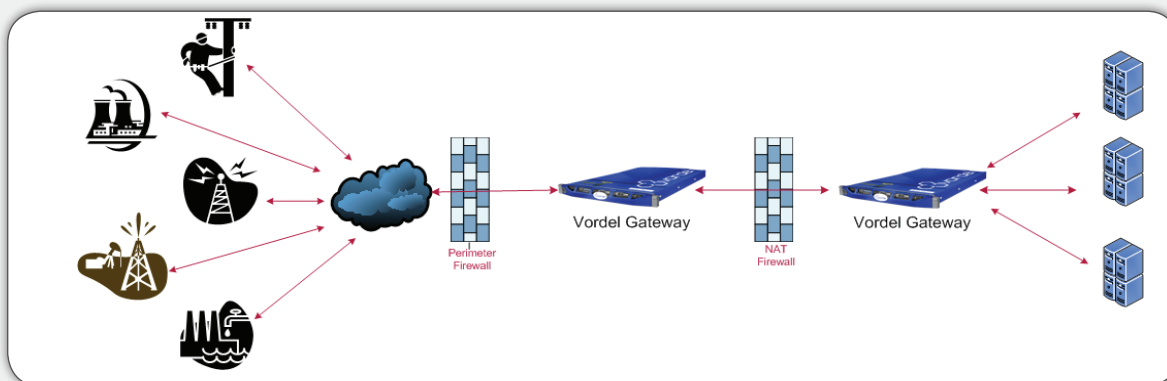
Vordel controlling Utility service delivery

Vordel is the partner of choice for utility providers in the power generation, transmission and distribution industry where a high-performance secure framework enabling users to control the delivery of services to partners, home-owners and corporate consumers is vital in an environment of increasingly collaborative energy consumption. Vordel also offers these providers the ability to reduce the costs associated with their large-scale SOA-based integration projects.

Vordel enforces the critical policies necessary to govern service access, protection and usage as traffic enters and leaves the network, without sacrificing latency. Inside the network, Vordel's gateways do the heavy lifting to offload the key XML processing functions from application servers and enforce runtime governance of all SOA policies. Additionally Vordel monitors XML and non-XML traffic and reports on critical Web Service metrics.

How it Works

Vordel Gateway is platform-agnostic, supporting both J2EE and .NET platforms and is interoperable with such leading ERP systems as those from SAP and Oracle. The gateway also provides an audit log of transactions and alerting functionality to ensure uptime and integrity of all the services made available to the authorized employees and partners accessing these services.



Why Choose Vordel

Vordel offers Utility providers several compelling use case scenarios for the deployment of Vordel Gateway, including:

Robust identity policy enforcement

- Out of the box integration with leading identity management platforms enables utilities to quickly and efficiently control provisioning of services to the end user

Empower customer via self-service

- Self-service customer portals ensure increased customer loyalty, efficient processing and reduced management costs

Enhanced security operations

- Pro-actively monitor and manage all services for malicious use and potential attacks
- Ease of Integration across platforms reduces costs. Vordel allows users to create links between applications. This allows enterprises to avoid heavy integration costs and generates a higher rate of ROI on their existing infrastructures.

Increased visibility via improved monitoring and logging

- Service level monitoring and advanced auditing and logging. The central management features in Vordel enable utilities to ensure that the critical account information and policies essential to the delivery of are up-to-date and accurate.

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